



**Role Profile:** Youth Worker  
**Reporting to:** Team Leader  
**Responsible for:** Volunteers  
**Other:** Post is subject to change and continued funding

### **JOB PURPOSE:**

To deliver quality youth work for all the young people of Carlisle, ensuring that young people are at the heart of the Youth Zone's continual development. To ensure the Youth Zone is fun, safe, inclusive and aspirational.

**MAIN DUTIES AND RESPONSIBILITIES:** For more details of the expectations of the postholder, please see the competencies framework

### **Focus on young people.**

- Understands and empathises with the needs of young people and knows how to work with them to achieve results.
- Manages behaviour according to the behaviour management code and refers up as necessary.
- Actively seeks YP feedback to improve and develop own performance

### **Teamwork**

- Creates positive working relationships with others
- Is committed to the team and the team agenda
- Contributes to and shapes team targets

### **Planning and organising**

- Ensures achievement of targets and work plans and monitors own performance accordingly.
- Keeps appropriate people informed of progress in key areas
- Seeks guidance when necessary

### **Communication**

- Communicates in a courteous, professional and positive manner
- Asks relevant questions to clarify understanding
- Records information clearly in accordance with procedures and systems

### **Continuous Improvement**

- Responds positively to change & embraces revised working methods & new learning
- Takes ownership for own learning and commits to the training and development required for the job
- Looks for and suggests ways to improve current working practices, own and team performance

### **GENERAL:**

**Hours of work:** The role will involve unsocial hours in evenings & at weekends during Youth Zone sessions or at events, and also working during the day.

**DBS:** In accordance with our Child Protection and Safeguarding procedures, this position requires an enhanced DBS check.