# 2015/2016 Coming Back Stronger

Be just and fear not

YOUTH ZONE

## www.carlisleyouthzone.org

# A message from our Chair

### Dear Friends and Colleagues,

I've just been rereading my introductory message from last year - a cheerful one of progress and ambition written in November `15. Three weeks later we woke to the shock of a flood devastated building and a traumatised community. There followed dark days as the team assessed the damage - we had lost 80% of the space and 90% of our equipment and resources.

I say dark days because it was literally days. The team were magnificent and the community and funders rallied round. Within a week of accessing the building we were open on the upper floors to flood affected children and days later to the whole community. When we couldn't fit them all in (our safety limit having dropped from 500 to 100), we bussed them (with thanks to Stagecoach) to other venues around the city. The team had decided they were not going to let the flood disrupt the service for young people - and have delivered.

In difficult circumstances, we have continued to develop the service - with our burgeoning mentoring programme being just one of the success stories. I hope you'll enjoy reading about our year in this report.

The recovery process has been long and slow. Now, as we approach the anniversary of the flood, we are only just taking back the ground floor space. In a few weeks, I hope to be able to welcome you to your new, improved and more resilient Youth Zone. We have tried to turn crisis into opportunity - and I hope you like the changes we have made.

Our thanks go to everyone (young people, the community, funders, volunteers and the staff team) for enabling this to happen.

Sincerely,

Chrobo Cono,













# NELCOME WEIG





because Karaoke Fifa tournament Kind People Fifa tournament Kind People Making It's fun beads "BANTA" BASICALLY EVERYTHING! beads "BANTA" Challenges Dodgeball The gym Play sport sleepovers The gym Arts & Crafts Basketball Climbing wall To see my friends Music Computers









The crack Golf Dancing

Cooking activities

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**T: 01228 516280** 

# **EXAMPLE VERY AND ANY PEOPLE WERE INVOLVED!**

We continue to strengthen partnerships with schools. We run taster sessions where 350 pupils try out activities and make new friends.

Trinity, Richard Rose, Carlisle College and James Rennie also bring over 160 students a week.

### If you're a school and want to know more...

Contact Charlotte Sayers Charlotte.sayers@carlisleyouthzone.org 01228 516280

# Sport + Funding: £40,000

Sport + is an employability programme for young people aged 14-21 years, we work in partnership with Trinity School, Richard Rose Central Academy, NACRO and Newman. Supporting 50 young people, over a two year period to become more employable by offering accreditations in sports leadership and employability as well as practical work experiences.

### Want to know more??

Contact Cameron Wilson: Cameron.wilson@carlisleyouthzone.org



### Aged 16-18 years old and would like to volunteer?

Young leaders help out in clubs by delivering activities. They manage behaviour and communicate with staff, which improves confidence and responsibility

They all complete 6 weeks of training in areas such as: confidence and self-esteem boundaries, safeguarding, health and safety, child protection and professionalism in the work place. Being here raises aspirations, some now are training to work with young people in the future.

### Want to know more??

Contact Jayne King: Jayne.king@carlisleyouthzone.org or 01228 516280

**T: 01228 516280** 

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Name: Luke Reid

Age: 17

Setting up a laptop, replacing network face plates, taking apart icom chargers, moving various pieces of hardware around as well as taking a client's dead laptop to pieces in order to fix it.

Has this experience helped to give you an idea of what you want to achieve in the future?

It helped to confirm that working with computers is something I want to do in the future.





# I NEVER KNEW... ...WE WORKED SO CLOSELY WITH BUSINESSES!



Member Since: 2012

What did you enjoy about your experience at Atlas ICT?

### What are you doing now?

I am now at college studying "BTEC Level 3 National Extended Diploma in Computer Science" and English language (not that I like English though).

### Atlas.ICT

8 December at 06:13 · €

Say hello to Luke, who has joined us on work experience at our Carlisle office this week.

This is part of the Carlisle Youth Zone 'Get a Future' project collaboration between local businesses and young people, supported by Armstrong Watson.

Comment A Share



**IT REALLY IS TIME TO GET A FUTURE**... A POTENTIALLY 'LIFE-CHANGING' PARTNERSHIP WHICH HOPES TO RAISE THE ASPIRATIONS OF YOUNG PEOPLE IN NORTH CUMBRIA.

### **GET A FUTURE** is a 3 year partnership sponsored by ArmstrongWatson

Its aim is to encourage young people to think ambitiously about their future here in Carlisle. We work with local businesses that are willing to provide a varied range of opportunities and then match them to young people interested in a career in that field.

The launch was hosted at The Halston by our chair Chris homes, Brian Scowcroft and Managing Partner of Armstrong Watson Paul Dickson, and proved to be a successful event, with pledges of support from a variety of local businesses.

Most recently the Never Stop Moving Project, headed by Shabby Scholars owner Sam Norman is off to a fantastic start with 12 young members signing up to complete a 10 week programme working in a real restaurant, gaining valuable experience and completing a COSHH certificate.

### If you'd like to be part of a creative project that gives young people a chance to **GET A FUTURE** ...

### ...Contact

Lvnsev Buckle: Lynsey.buckle@carlisleyouthzone.org





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Name: Alex Key Age: 17 Member Since: 2011 - The very beginning

### What does the Youth Zone mean to you?

It's Home! It's a part of me! I don't think my life would be the same if it wasn't for YZ! When stuff happens it's where I've always come for help. I wouldn't be able to have dealt with stuff the same without the support the staff have given me.

I'm also a young leader, I get to volunteer in Inclusion club every Saturday, I've been volunteering for 3 years now, helping to support the YZ team by delivering activities to young people who have additional needs.

What I enjoy most is knowing that you really can make a difference!

### How do you think the Youth Zone has changed in the time since you became a member?

The Youth Zone has grown and changed in every way possible especially due to the flooding! I don't like it when members of staff leave. That's hard, because you get to know them really well.







# **Home Education Group**

Home Ed meets alternate Fridays here at CYZ. It's a group for young people and parents to meet with other families who also home educate. Its central location means families who visit from the rest of the County can find us easily. The group partake in a variety of activities delivered by parents, catch up, relax and enjoy a cuppa! It costs only £1 a visit which covers the cost of PVA glue, paper and other useful resources, the group also organise trips away and invite local organisations in to deliver talks – such as the Great North Air Ambulance.

### Want to know more??

Contact Emma Rogerson: Emma.rogerson@carlisleyouthzone.org 01228 516280

### We like the Youth Zone because it's a family friendly place to meet with others in the Home Ed Community. The staff are always helpful and the centre has good facilities, we have everything we need to run interesting workshops for the kids.





# MENTORING

The Mentoring programme has helped more than 100 young people since it began in August 2014. Volunteers support and advise young people who have behavioural problems, confidence issues or issues at home or school on a 1-2-1 basis for at least 1 hour each week.

Over 40 volunteers have been trained and have worked over 1,500 hours since the start of the programme. It continues to go from strength to strength.

Jonny.fraser@carlisleyouthzone.org

Lorraine.Bearchell-Healy@carlisleyouthzone.org

The Young Carer group meets every Wednesday at Carlisle Youth Zone.

Our Young Carer group are fab! They attend a one hour focussed session and then

They work with young people who look after someone at home

Want to know more??

**YOUNG CARERS** 

Contact Jonny or Lorraine:

who has a long term illness or condition.





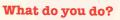




Youth Zone offering and hire space such as... EDEN RIVERS TRUS OUNG CUMBRIA CHILDREN'S SERVICES FOOTBALL4ALL NACRO



Name: Mike Brown Role: Young Carers **Support Worker** 



I identify and support Young Carers.

### How do you work with the Youth Zone?

We love holding our clubs at the Youth Zone as the facilities are second to none and offer the young people we work with a safe, friendly and most importantly fun environment to take a couple of hours out from their caring roles. The staff at the Youth Zone are incredibly supportive of all the young people who use the facilities and this includes Young Carers.





AND MANY MORE



This Scheme is making a

real difference to help young

people to improve their

own lives and to make a

positive contribution to their

community; they are the

potential leaders



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### **T: 01228 51628**









# I NEVER KNEW... ... IT WAS THAT BAD STORY OF THE FLOODS

On Saturday 5th December, the Met Office issued a severe weather warning for rain in Cumbria. Storm Desmond was on the way. Nobody could have prepared themselves for the devastating effects it would have on the lives of people living and working within our community.

YOUTH ZONE DEFIES THE FLOODS: PICTURES News & Star WEDNESDAY

Cumbria Police declared the situation a "major incident" as many houses and businesses in Carlisle were flooded with 4ft of contaminated water.

We were absolutely heartbroken, Carlisle Youth Zone had been wiped out, losing 80% of operating space and resources, everything that sat on the ground floor of the building had been completely destroyed.

#TeamCYZ was inspiring and confident; Storm Desmond would not beat us! Having gained access to the building, together we worked on plans to continue to ensure every young person living here in Carlisle had a safe and fun place to visit. It's with a massive heartfelt thanks to people, local businesses, volunteers and staff for their generosity and support that we were able to transform the 1st and 2nd floor of the building and were back open after only 10 days!

It's been a challenging few months, working around ongoing building work, lack of space and ability to accommodate the huge number of members who visit CYZ each day. We've hired sports halls and pitches off site so we can continue our sports offering, hired a school hall and Carlisle College to run the Hitz Holiday Club. We've had no kitchen, no music, no sports and yet the team continued to provide a place where young people still want to visit, day after day. That alone makes the battle with Storm Desmond all worthwhile!

Our journey is far from over but at least we can begin to look forward, reclaiming the whole building in all its new glory and welcoming back even more new members than ever before!

### THE FUTURE LOOKS TO BE AN EXCITING ONE











Name: **Demi Robinson** Age: **16** Member since: **November 2015** 

### How were you effected by flooding?



I live in Salterbeck and get the train to Carlisle to meet my friends at CYZ. I'd been in Carlisle all day and planned to go to Youth Zone on the night but when we got there it was closed.

I couldn't get home and was stranded in Carlisle for three days, the trains had been cancelled and my Mum couldn't get through by car, luckily my friend and her family looked after me until the Tuesday when the flood water started to recede, it took my mum 2 hours to drive through to get me.

### How did it make you feel?

I wasn't worried myself as I knew my home was OK but I had a friend that was flooded and I was worried for them because he'd lost all his things.

## **Flood Statistics**

### • 2,000 items lost

- Catering, sports and music equipment as well as all our furniture and games GONE
- Over **12k** just to dig up a wet floor
- Contents insurance claim of £125k

### Total Insurance claim nearly £1million!









CTRUMENT

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# **Cost Statistics**

We go through **56 flipchart** pads a year delivering our Mentoring, Volunteer Training, our Sports and Qualifications, our Employability scheme, team training and playing games in our Clubs - Could you help us flip this problem?

Our gym members drink their way through 2,500 plastic cups a year - as much as we encourage gym bottles there's always some who forget - Could you help us quench their thirst?

Our members ping our way through **120** ping pong balls each year - Could you help us fuel our love of the aame?

We go through **30 lever arch files** a year keeping ourselves in order -Could you help sort us out?

It's a pleasure to help out even in a small way - you do so much for our kids, let's hope you are fully up and running again soon!

**Pioneer Foodservice** 

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